

FEEDBACK

POSITIVE

"Family friendly theatre"

We have seen several productions here in recent years. The most recent being last year's production of Hansel and Gretel. Staff were helpful and facilities were clean. The production itself was well choreographed and enjoyed by all. (Visited December 2015)

"Fantastic addition to the town"

Love Hertford Theatre - great space in the cafe for kids, well used areas for groups and the cinema/theatre have some top films and shows. (Visited February 2016)

"Excellent Theatre/Cinema"

Hertford Theatre is our "local" and we are very proud of it. The booking desk staff are always helpful and the seating in the auditorium is comfortable and well designed. We enjoy shows and films there and particularly enjoy the matinee performances, as we then get home in daylight. There is also a very good cafe with drinks/cakes and ice cream and often displays of local art. Great productions, great staff and great place! (Visited January 2016)

"Getting some good shows"

Recently seen two stand ups Jeremy Hardy and Mark Steel. Both very good and Mark Steel launched his new tour at Hertford. They both made the same joke about Hertford having two stations. (Visited January 2016)

"Clean, convenient, comfortable."

Went to the theatre to see live production one week and then for children's film the next week. Tickets were posted in super quick time on both occasions as ordered online. Once there, lovely open plan foyer and warm atmosphere. No queues!!!! Hoorah! Once in the theatre, seats comfortable and well-spaced so that view isn't blocked at all even if someone right in front. Fab show on week 1 and great film screen on week 2, with great cinema sound. No hustle and bustle on the way out as great open layout. Staff friendly. The kids loved it. Would definitely go back as so convenient and pleasant. (Visited January 2016)

"Great local entertainment"

Good comfortable seating , best ice cream. Opera screened from London theatre excellent excellent excellent excellent (Visited January 2016)

"Cinema"

Visit the hertford cinema often as they have the current films as they are released from the big screens. Very comfortable, well-spaced seating. A joy to visit. (Visited October 2015)

"Hansel and Gretel and Ginger Spice, Fire and Ice"

We loved this show. It was very entertaining and we all had a brilliant time and met the cast in the foyer after the show. (Visited December 2015)

"Hansel and Gretel"

As a family, we always go to the pantomime before Christmas. This time, we thought we'd try Hertford Theatre for a change (we usually go to St Albans or Watford). It was a good choice because the cast

were all excellent and the storyline had a twist which held the interest of children and adults. Great idea which was enhanced by the wonderful singing and dancing. Brilliant! (Visited December 2015)

["Hansel & Gretel was amazing !!"](#)

Took my twins and a group of their yr2 friends to Hertford Theatre today, to see Hansel & Gretel. We see lots of shows at Hertford Theatre and all the pantomimes, both with our own children and with large groups, but this was definitely, one of the best pantos. The atmosphere with all the children was incredible. :-) (Visited December 2015)

["Delightful small venue"](#)

Have used this venue for both the Cinema and Theatre (same auditorium). Seating very good and well positioned. (Visited October 2015)

["Nice layout"](#)

Very airy reception area, with seating. The ladies toilets are very chic and clean. The seating in the theatre is very well thought out and all seats give a good view of the stage. (Visited November 2015)

["Small but pleasant theatre"](#)

This is a small theatre that shows films and a variety of stage performances including plays and music and comedy performers. Some are professional and others amateur.

The seating excellent and well tiered. For watching a film you could sit anywhere for a good view except as usual the front few rows.

Prices are good and for a concession to watch a film it's only £5. Great value for seniors over 60s. (Visited August 2015)

["Visit to cinema"](#)

I have been several times to cinema and theatre. Friendly atmosphere, clean and well run. Only criticism is that the seating in the auditorium is uncomfortable. (Visited August 2015)

["Great theatre"](#)

It's great to have a theatre like this in my home town showing up to date films which we go to a lot. There is always entertainment going on with many shows, pantomimes & plays etc. The raked seating is excellent as you can see where ever you sit. Well done Hertford Theatre. (Visited June 2015)

["We love it!"](#)

I have been here many times with my daughter to see films and live shows and we love it! It's modern, clean, and friendly and the size of the auditorium (it seems quite small to me, which I prefer) means that you should never be stuck somewhere where you can't see the stage. They often run free little workshops for some of the productions/films which is an added bonus, but the only thing I would say about them is that it would be nice to see more of these workshops available for morning showings as well as the afternoons. If it had a free car-park attached it would be perfect! (Visited June 2015)

["The Stick Man at Hertford Theatre"](#)

Having taken our 6 year old to Hertford Theatre, previously to watch various children's films. Today we took him to the live show 'The Stick Man', the show was amazing, but also very importantly the theatre and it staff and facilities are excellent. The whole experience, gave us some very important a

family time. We would encourage everyone to go along to see a production, to enjoy the facilities etc. (Visited June 2015)

[“Convenient theatre for local viewing...”](#)

Reviewed 2 June 2015

Went here to see the pirates of Penzance live from the ENO. Great experience and comfortable auditorium with good visibility all round. A great venue for such events and one hopes there will be more of them.

[“West side story”](#)

Reviewed 25 May 2015

Went with mum grandchild sister and friend the theatre is clean and cosy and friendly staff. We went to see west side story there was kids doing the show ranging from 9 they were just brilliant very good show. Hope to go back soon.

[“Well worth a visit”](#)

Reviewed 21 May 2015

Architecturally a bit of a Marmite building both inside and out. However since its refurbishment it now hosts excellent films and shows every month, also good Art exhibitions. Excellent cafe.

[“great!”](#)

Reviewed 19 May 2015

Hertfordshire is a superb venue to have in Hertford. Excellent entertainment, especially cinema screenings and kids shows. The bar and cafe are also very well run.

NEGATIVE

[“Lovely friendly theatre”](#)

So lucky to have such a lovely theatre on our doorstep, so much nicer than the huge corporate cinemas. However, the refreshments are very poor and could have so much more on offer. (Visited November 2015)

[“Good theatre, poor refreshments”](#)

We went to watch Mark Steel share his wit and wisdom which was well worth the ticket price. However, the catering facilities in the theatre foyer are extremely poor and not enough seats to cater for people waiting to go into the main theatre area. (Visited February 2016)

[“Well it kind of depends doesn't it ...”](#)

A very good and well appointed regional theatre - lots of variety to be had here and also often used to show movies, would recommend local amateur theatre productions in particular - food not too good as there isn't any of note but great location with numerous restaurants within easy walking distance - parking can be a nightmare allow at least 30mins to find a parking spot!
(Visited October 2015)

I really don't complain about much, and very rarely will I write a letter or email of a concern I have about anything. However, it was brought to my attention that 'Fifty shades of Grey' was having a showing at Hertford Theatre with the possibility of under 18month old children being present. I would like you to seriously consider dropping this showing as I feel it is unacceptable apart from the negative impact it may have on Hertford Theatre for which I have to say I have very fond and happy memories.

We have had to leave this production today whilst on. I would like to make a formal complaint and request a refund. Nowhere on the advertising said it was an amateur production and it very clearly was and a bad one at that. I have to say I am very disappointed Hertford theatre which usually shows

quality productions that we regularly frequent and am horrified by the misrepresentation of the show and its quality.